- The Action was filed on April 23, 2012 and FCO was served with said 2. Complaint on April 5, 2012. A true and correct copy of the mail service is attached hereto as Exhibit "B." Since this Notice of Removal is filed within 30 days of the action commencing, the removal is timely under 28 U.S.C. § 1446(b).
- This action is a civil action of which this Court has original jurisdiction under 28 U.S.C. § 1331, and is one which may be removed to this Court by FCO pursuant to the provisions of 28 U.S.C. § 1441(b) in that it arises under the Fair Debt Collection Practice Act ("FDCPA") 15 U.S.C. § 1692, et seq.
 - There are no other defendants named in the Complaint. 4.

DATED: May 29, 2012

STEPHEN H. TURNER PATRIK JOHANSSON LEWIS BRISBOIS BISGAARD & SMITH LLP

Attorneys for Defendant Fair Collections & Outsourcing, Inc.

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EXHIBIT "A"

1.

INTRODUCTION

- The California legislature has determined that the banking and credit system and grantors of credit to consumers are dependent upon the collection of just and owing debts and that unfair or deceptive collection practices undermine the public confidence that is essential to the continued functioning of the banking and credit system and sound extensions of credit to consumers. The Legislature has further determined that there is a need to ensure that debt collectors exercise this responsibility with fairness, honesty, and due regard for the debtor's rights and that debt collectors must be prohibited from engaging in unfair or deceptive acts or practices.¹
- 2. PAUL GRANDE (individually as "Mr. Grande" or collectively as "Plaintiffs"); and, ZUZANNA GRANDE (individually as "Mrs. Grande" or collectively as "Plaintiffs"), by Plaintiffs' attorneys, brings this action to challenge the actions of the FAIR COLLECTIONS & OUTSOURCING, INC. ("Defendant"), and DOES 1-20, with regard to attempts by Defendant, debt collector, to unlawfully and abusively collect a debt allegedly owed by Plaintiffs, and this conduct caused Plaintiffs damages.
- 3. Unless otherwise indicated, the use of any Defendant's name in this Complaint includes all agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers of that defendant named.

JURISDICTION AND VENUE

- 4. Jurisdiction of this Court is proper because the events leading to Plaintiffs' causes of action occurred in the County of Los Angeles and in the State of California.
- 5. This action arises out of Defendant's violations of the following: (i) the Rosenthal Fair Debt Collection Practices Act, California Civil Code §§ 1788-1788.32 ("RFDCPA"); and, (ii) the Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692-1692(p) ("FDCPA").
- 6. Because Defendants do business within the State of California, personal jurisdiction is established.
- 7. Plaintiffs make these allegations on information and belief, with the exception of those

¹ Cal. Civ. Code §§ 1788.1 (a)-(b)

- allegations that pertain to a plaintiff, or to a plaintiff's counsel, which Plaintiff's allege on personal knowledge.
- 8. While many violations are described below with specificity, this Complaint alleges violations of the statutes cited in their entirety.
- Unless otherwise stated, Plaintiffs allege that any violations by Defendants were knowing and intentional, and that Defendants did not maintain procedures reasonably adapted to avoid any such violation.
- 10. Venue is proper.

PARTIES

- 11. Plaintiffs are natural people who reside in the City of Long Beach, County of Los Angeles, State of California, from whom a debt collector sought to collect a consumer debt which was due and owing or alleged to be due and owing from Plaintiffs, and are "debtors" as that term is defined by California Civil Code § 1788.2(h). In addition, Plaintiffs are "consumers" as that term is defined by 15 U.S.C. § 1692a(3).
- 12. Plaintiffs are informed and believe, and thereon allege, that Defendant is a company operating from the State of Maryland.
- 13. Plaintiffs are informed and believe, and thereon allege, that Defendant, in the ordinary course of business, regularly, on behalf of themselves or others, engage in debt collection as that term is defined by California Civil Code § 1788.2(b), and are therefore "debt collectors" as that term is defined by California Civil Code § 1788.2(c) and 15 U.S.C. § 1692a(6).
- 14. This case involves money, property or their equivalent, due or owing or alleged to be due or owing from a natural person by reason of a consumer credit transaction. As such, this action arises out of a "consumer debt" and "consumer credit" as those terms are defined by Cal. Civ. Code § 1788.2(f) and a "debt" as that term is defined by 15 U.S.C. 1692a(5).
- 15. The true names and capacities, whether individual, corporate (including officers and directors thereof), associate or otherwise of Defendant sued herein as DOES 1 through 20, inclusive, are unknown to Plaintiffs, who therefore sues these Defendants by such fictitious

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names, pursuant to the California Civil Procedure Code § 474. Plaintiffs is informed and believes, and thereon alleges that each Defendant designated as a DOE is involved in or is in some manner responsible as a principal, beneficiary, agent, co-conspirator, joint venturer, alter ego, third party beneficiary, or otherwise, for the agreements, transactions, events and/or acts hereinafter described, and thereby proximately caused injuries and damages to Plaintiffs. Plaintiffs request that when the true names and capacities of these DOE Defendants are ascertained, they may be inserted in all subsequent proceedings, and that this action may proceed against them under their true names.

16. Plaintiffs are informed and believe, and thereon allege, that at all times herein mentioned, Defendants DOES 1 through 20, were agents or employees of each of their co-defendants and, in doing the things hereafter mentioned, each was acting in the scope of his authority as such agent or employee and with the permission and consent of their co-defendants, and each of them.

FACTUAL ALLEGATIONS

- 17. At all times relevant, Plaintiffs are individuals residing within the State of California.
- 18. Plaintiffs are informed and believe, and thereon allege, that at all times relevant, Defendant conducted business in the State of California.
- 19. In May 2010, Plaintiffs allegedly incurred financial obligations to the original creditor, BRE PROPERTIES, INC., that were money, property, or their equivalent, which is due or owing, or alleged to be due or owing, from a natural person to another person and were therefore "debt(s)" as that term is defined by California Civil Code §1788.2(d), and a "consumer debt" as that term is defined by California Civil Code §1788.2(f).
- 20. Sometime thereafter, Plaintiffs allegedly fell behind in the payments allegedly owed on the alleged debt. Plaintiffs currently take no position as to whether or not this alleged debt was actually owed.
- 21. Subsequently, but before October 24, 2011, the alleged debt was assigned, placed, or otherwise transferred, to Defendant for collection.
- 22. As a result, Plaintiffs have received numerous telephone calls and letters from Defendant

regarding the alleged debt. These telephone calls and letters constitute "communications" as 15 U.S.C. § 1692a(2) defines that term, and a "debt collection" as that phrase is defined by Cal. Civ. Code § 1788.2(b).

- 23. Defendant claims that Plaintiffs' debt arose as a result of Plaintiffs remaining in Plaintiffs' unit past the terms of Plaintiffs' lease for a period of three months. However, Plaintiffs fully complied with the terms of Plaintiffs' lease with BRE Properties, Inc. by providing more than the required thirty-day notice prior to vacating the premises. Thereafter, Plaintiffs' vacated Plaintiffs' unit upon the termination of Plaintiffs' lease.
- 24. Thus, Defendant falsely represented the character of Plaintiffs' account as delinquent in violation of 15 U.S.C. § 1692e(2)(A). In addition, 15 U.S.C. § 1692e(2)(A) is incorporated into the RFDCPA by Cal. Civ. Code § 1788.17. Through this conduct, Defendant also violated Cal. Civ. Code § 1788.17.
- 25. Moreover, in attempting to collect an invalid debt from Plaintiffs, Defendant took action against Plaintiffs with regard to the alleged debt that could not legally be taken. Such conduct constitutes a violation of 15 U.S.C. § 1692e(5) which is incorporated into the RFDCPA by Cal. Civ. Code § 1788.17. Through this conduct, Defendants also violated Cal. Civ. Code § 1788.17.
- 26. Furthermore, Defendant's conduct in attempting to collect an invalid debt from Plaintiffs constitutes a false representation and deceptive means to attempt to collect an alleged debt from Plaintiffs. Such conduct constitutes a violation of 15 U.S.C. § 1692e(10) which is incorporated into the RFDCPA by Cal. Civ. Code § 1788.17. Through this conduct, Defendant also violated Cal. Civ. Code § 1788.17.
- 27. In addition, Defendant's attempt to collect an amount from Plaintiffs that Defendant was not authorized by the agreement creating the alleged debt, or otherwise permitted by law, constitutes a violation of 15 U.S.C. § 1692f(1) which is incorporated into the RFDCPA by Cal. Civ. Code § 1788.17. Through this conduct, Defendant also violated Cal. Civ. Code § 1788.17.
- 28. Through this conduct, Defendants took actions against Plaintiff concerning the alleged debt

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in violation of the statute discussed above. Consequently, Defendant violated Cal. Civ. Code § 1788.17. In addition, Defendant violated 15 U.S.C. §§ 1692e(2)(A); 1692e(5); 1692e(10); and, 1692f(1).

CAUSES OF ACTION CLAIMED BY PLAINTIFFS

COUNT I

VIOLATION OF THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT Cal. Civ. Code §§ 1788-1788.32 (RFDCPA)

[Against All Defendants]

- Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.
- The foregoing acts and omissions constitute numerous and multiple violations of the 30. RFDCPA.
- As a result of each and every violation of the RFDCPA, Plaintiffs are entitled to any actual damages pursuant to Cal. Civ. Code § 1788.30(a); statutory damages for a knowing or willful violation in the amount up to \$1,000.00 pursuant to Cal. Civ. Code § 1788.30(b); and reasonable attorney's fees and costs pursuant to Cal. Civ. Code § 1788.30(c) from each Defendant individually.

COUNT II

VIOLATION OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §§ 1692-1692(p) (FDCPA)

[Against All Defendants]

- Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- The foregoing acts and omissions constitute numerous and multiple violations of the 33. FDCPA.
- As a result of each and every violation of the FDCPA, Plaintiff is entitled to any actual 34. damages pursuant to 15 U.S.C. § 1692k(a)(1); statutory damages for a knowing or willful violation in the amount up to \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and

reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each

Zoker, Esq.

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TRIAL BY JURY Pursuant to the seventh amendment to the Constitution of the United States of America, Plaintiffs are entitled to, and demand, a trial by jury. Respectfully submitted, Dated: March 30, 2012 KAZEROUNI LAW GROUP, APC Attorney for Plaintiffs Kazerouni Law Group, APC 2700 N. Main Street, Ste. 1000 Santa Aba. California 92705

| • | | CM-010 |
|--|--|--|
| ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Barn Matthew M. Loker, Esq. (SBN 279939) KAZEROUNI LAW GROUP, APC 2700 North Main Street, Suite 1000 Santa Ana, CA 92705 | number, and address): Fax No.: 800–520–5523 | FOR COURT USE ONLY |
| TELEPHONE NO.: 800-400-6808 ATTORNEY FOR (Name): Plaintiffs, Paul Grand | e; and, Zuzanna Grande | |
| SUPERIOR COURT OF CALIFORNIA, COUNTY OF LO STREET ADDRESS: 415 West Ocean Blvd MAILING ADDRESS: | | |
| cry and ZIP CODE: Long Beach, CA 908: BRANCH NAME: Long Beach Courthou | 02 ise | |
| CASE NAME: Paul and Zuzanna Grande v. Fair Co | Hections & Outsourcing Inc., et al | |
| CIVIL CASE COVER SHEET | Complex Case Designation | CASE NUMBER: |
| Unlimited Limited (Amount (Amount | Counter Joinder | JUDGE: |
| demanded demanded is exceeds \$25,000 \$25,000 or less) | Filed with first appearance by defend (Cal. Rules of Court, rule 3.402) | DEPT: |
| Items 1–6 bei | low must be completed (see instructions of | on page 2). |
| Check one box below for the case type the Auto Tort | Contract | Provisionally Complex Civil Litigation |
| Auto (22) | Breach of contract/warranty (06) Rule 3.740 collections (09) | (Cal. Rules of Court, rules 3.400–3.403) Antitrust/Trade regulation (03) |
| Uninsured motorist (46) Other PI/PD/WD (Personal Injury/Property | Other collections (09) | Construction defect (10) |
| Damage/Wrongful Death) Tort | Insurance coverage (18) | Mass lort (40) |
| Asbestos (04) | Other contract (37) | Securities litigation (28) Environmental/Toxic tort (30) |
| Product liability (24) Medical malpractice (45) | Real Property Eminent domain/Inverse | insurance coverage claims arising from the |
| Other PI/PD/WD (23) | condemnation (14) Wrongful eviction (33) | above listed provisionally complex case types (41) |
| Non-PL/PD/WD (Other) Tort | Other real property (26) | Enforcement of Judgment |
| Business tort/unfair business practice (0 Civil rights (08) | Unlawful Detainer | Enforcement of judgment (20) |
| Defamation (13) | Commercial (31) | Misceltaneous Civil Complaint |
| Fraud (16) | Residential (32) | RICO (27) |
| Intellectual property (19) | Drugs (38). Judicial Review | Other complaint (not specified above) (42) |
| Professional negligence (25) Other non-PI/PD/WD tort (35) | Asset forfeiture (05) | Miscellaneous Civil Petition Partnership and corporate governance (21) |
| Employment (33) | Petition re: arbitration award (11) | Other petition (not specified above) (43) |
| Wrongful termination (36) | Writ of mendate (02) | American Control of the Control of t |
| Other employment (15) | Other judicial review (39) | The of Carry I the coop is semilar most the |
| factors requiring exceptional judicial mar | lagement: | Rules of Court. If the case is complex, mark the |
| a. Large number of separately rep | | er of witnesses n with related actions pending in one or more court |
| b. Extensive motion practice raisin issues that will be time-consuming | | inties, states, or countries, or in a federal court |
| c. Substantial amount of documen | | postjudgment judicial supervision |
| Remedies sought (check all that apply): Number of causes of action (specify): | | ; declaratory or injunctive relief c. punitive |
| 5. This case is is is not a c | lass action suit. | u may use form CM-015.) |
| If there are any known related cases, me Date: 3/30/12 | and serve a nonze or related disco. | 11 A 1 |
| Matthew M. Loker, Esq. | · Ma | ESCATURE OF PARTY OR ATTORNEY FOR PARTY |
| (TYPE OR PRINT NAME) | NOTICE | |
| under the Probate Code, Family Code, | or Welfare and Institutions Gode). (Cal. R | ding (except small claims cases or cases filed Rules of Court, rule 3.220.) Failure to file may result |
| other parties to the action or proceeding | et seq. of the California Rules of Court, y | you must serve a copy of this cover sheet on all |
| Unless this is a collections case under the | rule 3.740 or a complex case, this cover s | sheet will be used for statistical purposes only. |

CM-010

INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the primary cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3,740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that

the case is complex.

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Auto Tori
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Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item it stead of Auto)

Other PI/PD/WD (Personal Injury/ Property Damage/Wrongful Death)

Asbestos (04)

Asbestos Property Damage Asbestos Personal Injury/ Wrongful Death Product Liability (not asbestos or

toxic/environmental) (24) Medical Malpractice (45)

Medical Malpractice-

Physicians & Surgeons Other Professional Health Care

Maloractice

Other PVPO/WD (23) Premises Liability (e.g., slip

and fall)

intentional Bodily Injury/PD/WD

(e.g., assault, vandalism)

Intentional Infliction of **Emotional Distress**

Negligent Infliction of Emotional Distress Other PI/PD/WD

Non-PI/PD/WD (Other) Tort

Business Tort/Unfair Business .Practice (07) Civil Rights (e.g., discrimination, false arrest) (not civil

harassment) (08)

Defamation (e.g., slander, libel)

Fraud (16)

Intellectual Property (19)

Professional Negligence (25) Legal Malpractice

Other Professional Majoractice

(not medical or legal)
Other Non-PI/PD/WD Tort (35)

Employment

Wrongful Termination (36) Other Employment (15)

CASE TYPES AND EXAMPLES

Contract

Breach of Contract/Warranty (06) Breach of Rental/Lease

Contract (not unlawful detained or wrongful eviction)

Contract/Warranty Breach-Seller

Plaintiff (not fraud or negligence) Negligent Breach of Contract/

Warranty

Other Breach of Contract/Warranty

Collections (e.g., money owed, open

book accounts) (09)

Collection Case-Seller Plaintiff Other Promissory Note/Collections

Case

Insurance Coverage (not provisionally complex) (18)

Auto Subrogation

Other Coverage

Other Contract (37)

Contractual Fraud

Other Contract Dispute

Real Property

Eminent Domain/Inverse

Condemnation (14)

Wronaful Eviction (33)

Other Real Property (e.g., quiet title) (26) Writ of Possession of Real Property

Mortgage Foreclosure

Quiet Title

Other Real Property (not eminent

domain, landlord/tenant, or foreclosure)

Unlawful Detainer

Commercial (31)

Residential (32)

Drugs (38) (if the case involves illegal

drugs, check this item; otherwise, report as Commercial or Residential)

Judicial Review

Asset Forfeiture (05)

Petition Re: Arbitration Award (11)

Writ of Mandate (02)
Writ-Administrative Mandamus

Writ-Mandamus on Limited Court

Case Matter

Writ-Other Limited Court Case

Review

Other Judicial Review (39) Review of Health Officer Order

Notice of Appeal-Labor

Commissioner Appeals

Provisionally Complex Civil Litigation (Cal.

Rules of Court Rules 3.400-3.403) Antitrust/Trade Regulation (03)

Construction Defect (10)

Claims involving Mass Tort (40) Securities Litigation (28)

Environmental/Toxic Tort (30)

Insurance Coverage Claims

(arising from provisionally complex case type listed above) (41)

Enforcement of Judgment

Enforcement of Judgment (20) Abstract of Judgment (Out of

County)

Confession of Judgment (non-

domestic relations)

Sister State Judgment

Administrative Agency Award

(not unpaid taxes)

Petition/Certification of Entry of

Judgment on Unpaid Taxes

Other Enforcement of Judgment Case

Miscellaneous Civil Complaint

RICO (27)

Other Complaint (not specified

above) (42)

Declaratory Relief Only Injunctive Relief Only (non-

harassment)

Mechanics Lien

Other Commercial Complaint Case (non-tort/non-complex)

Other Civil Complaint

(non-tort/non-complex)

Miscellaneous Civil Petition

Partnership and Corporate

Governance (21)

Other Petition (not specified

above) (43) Civil Harassment

Workplace Violence

Elder/Dependent Adult

Abuse

Election Contest

Petition for Name Change

Petition for Relief From Late

Claim

Other Civil Petition

| | CASE NUMBER |
|--|-------------|
| SHORT TITLE: Called and 2 Outcourcing of all | |
| SHORT TITLE: Paul and Zuzanna Grande v. Fair Collections & Outsourcing, et al. | ' ' |
| | |

CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION (CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)

| This form is required pursuant to Local Rule 2.0 in all new civil case filings in the Los Angeles Superior Court. | |
|--|--|
| Item I. Check the types of hearing and fill in the estimated length of hearing expected for this case: JURY TRIAL? YES CLASS ACTION? YES LIMITED CASE? YES TIME ESTIMATED FOR TRIAL 4 HOURS! DAY Item II. Indicate the correct district and courthouse location (4 steps – If you checked "Limited Case", skip to Item III, Pg. 4 | |
| Step 1: After first completing the Civil Case Cover Sheet form, find the main Civil Case Cover Sheet heading for your case in the left margin below, and, to the right in Column A, the Civil Case Cover Sheet case type you selected. Step 2: Check one Superior Court type of action in Column B below which best describes the nature of this case. | |
| Step 3: In Column C, circle the reason for the court location choice that applies to the type of action you have checked. For any exception to the court location, see Local Rule 2.0. | |
| Applicable Reasons for Choosing Courthouse Location (see Column C below) | |
| Class actions must be filed in the Stanley Mosk Courthouse, central district. May be filed in central (other county, or no bodily injury/property damage). Location where cause of action arcse. Location where bodily injury, death or damage occurred. Location where performance required or defendant resides. Location of property or permanently garaged vehicle. Location where peritioner resides. Location where peritioner resides. Location where one or more of the parties reside. Location of Labor Commissioner Office | |

Step 4: Fill in the information requested on page 4 in Item III; complete Item IV. Sign the declaration.

| A Civil Case Cover Sheet Category No. | E Type of Adion (Check orldyone) | C Applicable Reasons See Step 3 Above |
|---|--|---|
| Auto (22) | ☐ A7100 Motor Vehicle - Personal Injury/Property Damage/Wrongful Death | 1., 2., 4. |
| Uninsured Motorist (46) | ☐ A7110 Personal Injury/Property Damage/Wrongful Death – Uninsured Motorist | 1., 2., 4. |
| Ásbestos (04) | ☐ A6070 Asbestos Property Damage ☐ A7221 Asbestos - Personal Injury/Wrongful Death | 2. 2. |
| Product Liability (24) | A7260 Product Liability (not asbestos or toxic/environmental) | 1., 2., 3., 4., 8. |
| Medical Malpractice (45) | ☐ A7210 Medical Malpractice - Physicians & Surgeons ☐ A7240 Other Professional Health Care Malpractice | 1., 4. |
| Other Personal Injury Property Damage Wrongful Death (23) | ☐ A7250 Premises Liability (e.g., slip and fall) ☐ A7230 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, vandalism, etc.) ☐ A7270 Intentional Infliction of Emotional Distress ☐ A7220 Other Personal injury/Property Damage/Wrongful Death | 1., 4. 1., 4. 1., 3. 1., 4. |

Auto

Other Personal Injury/ Property Damage/ Wrongful Death Tort

Paul and Zuzanna Grande v. Fair Collections & Outsourcing, et al.

| | A Civil Case Cover Sheet Calegory No. | B Typeral Action (Check only one) | Applicable Reasons - See Step 3 Above | | | |
|--|--|--|--|--|--|--|
| | Processor State Control of the Contr | ☐ A6029 Other Commercial/Business Tort (not fraud/breach of contract) | 1., 3. | | | |
| perty Tort | Civil Rights (08) | A6005 Civil Rights/Discrimination | 1., 2., 3. | | | |
| ry/ Pro I Death | Defamation (13) | ☐ .A6010 Defamation (slander/libel) | 1., 2., 3. | | | |
| al friju ongfu | Fraud (16) | CI A6013 Fraud (no contract) | 1., 2., 3. | | | |
| Non-Personal Injury/ Property Damage/ Wrongful Death Tort | Professional Negligence (25) | ☐ A6017 Legal Malpractice ☐ A6050 Other Professional Malpractice (not medical or legal) | 1., 2., 3. 1., 2., 3. | | | |
| 2 6 | Other (35) | ☑ A6025 Other Non-Personal Injury/Property Damage tort 2(| | | | |
| Ħ | Wrongful Termination (35) | ☐ A6037 Wrongful Termination | 1.,2.,3. | | | |
| Employment | Other Employment (15) | ☐ A6024 Other Employment Complaint Case ☐ A6109 Labor Commissioner Appeals | 1., 2., 3. 10. | | | |
| · | Breach of Contract/ Warranty (08) (not insurance) | ☐ A6004 Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction) ☐ A6008 Contract/Warranty Breach -Seller Plaintiff (no fraud/negligence) ☐ A6019 Negligent Breach of Contract/Warranty (no fraud) ☐ A6028 Other Breach of Contract/Warranty (not fraud or negligence) | 2., 5. 2., 5. 1., 2., 5. 1., 2., 5. | | | |
| Contract | Collections (09) | A6002 Collections Case-Seller Plaintiff A6012 Other Promissory Note/Collections Case | 2., 5., 6. 2., 5. | | | |
| _ | Instirance Coverage (18) | ☐ A6015 Insurance Coverage (not complex) | 1., 2., 5., 8. | | | |
| | Other Contract (37) | ☐ A6009 Contractual Fraud ☐ A6031 Tortious Interference ☐ A6027 Other Contract Dispute(not breach/insurance/fraud/neg/ligence) | 1., 2., 3., 5. 1., 2., 3., 5. 1., 2., 3., 8. | | | |
| | Eminent Domain/Inverse Condemnation (14) | ☐ A7300 Eminent Domain/Condemnation Number of parcels | 2. | | | |
| perty | Wrangful Eviction (33) | ☐ A6023 : Wrongful Eviction Case | 2., 6. | | | |
| Real Property | Other Real Property (26) | ☐ A6018 Mortgage Foreclosure ☐ A6032 Quiet Title ☐ A6060 Other Real Property (not eminent domain, landlord/tenant, foreclosure) | 2., 6. 2., 6. 2., 6. | | | |
| a | Unlawful Detainer-Commercia (31) | ☐ A6021 Unlawful Detainer-Commercial (not drugs or wrongful eviction) | 2., 6. | | | |
| Detain | Unlawful Detainer-Residential (32) | ☐ A6020 Unlawful Detainer-Residential (not drugs or wrongful eviction) | 2,6. | | | |
| Unlawful Detainer | Unlawful Detainer- Post-Foreclosure (34) | ☐ A6020F Unlawful Detainer-Post-Foreclosure | 2., 6. | | | |
| S | Unlawful Detainer-Drugs (38) | ☐ A8022 Unlawful Detainer-Drugs | 2.,€. | | | |

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SHORT TITLE:
Paul and Zuzanna Grande v. Fair Collections & Outsourcing, et al.

| | A: Civil Case Cover Sheet Category No. | B Type of Action (Check only one) | Applicable Reasons See Step 3 Above |
|---|---|---|--|
| iller warmen | | ☐ A6108 Asset Forfeiture Case | 2., 6. |
| *************************************** | Petition re Arbitration (11) | ☐ A6115 Petition to Compel/Confirm/Vacate Arbitration | 2., 5. |
| | Writ of Mandate (02) | ☐ A6151 Writ - Administrative Mandamus ☐ A6152 Writ - Mandamus on Limited Court Case Matter ☐ A6153 Writ - Other Limited Court Case Review | 2., 8. 2. 2. |
| | Other Judicial Review (39) | ☐ A6150 Other Writ /Judicial Review | 2., 8. |
| | Antitrust/Trade Regulation (03) | ☐ A6003 Antitrust/Trade Regulation | 1., 2., 8. |
| | Construction Defect (10) | ☐ A6007 Construction Defect | 1., 2.,3, |
| _ | Claims Involving Mass Tort (40) | ☐ A6006 Claims Involving Mass Tort | 1,, 2., 8. |
| • | Securities Litigation (28) | ☐ A6035 Securities Litigation Case | 1., 2., 8. |
| | Toxic Tort Environmental (30) | A6036 Toxic Tort/Environmental | 1., 2., 3., 8. |
| | Insurance Coverage Claims from Complex Case (41) | ☐ A6014 Insurance Coverage/Subrogation (complex case only) | 1., 2,, 5,, 8, |
| of Judgment | Enforcement of Judgment (20) | □ A6141 Sister State Judgment □ A6160 Abstract of Judgment □ A6107 Confession of Judgment (non-domestic relations) □ A6140 Administrative Agency Award (not unpaid taxes) □ A6114 Petition/Certificate for Entry of Judgment on Unpaid Tax □ A6112 Other Enforcement of Judgment Case | 2., 9, 2., 6. 2., 9. 2., 8. 2., 8. 2., 8. |
| ş | RICO (27) | A6033 Racketeering (RICO) Case | 1., 2., 8. |
| Civil Complaints | Other Complaints (Not Specified Above) (42) | ☐ A6030 Declaratory Relief Only ☐ A6040 Injunctive Relief Only (not domestic/harassment) ☐ A6011 Other Commercial Complaint Case (non-tort/non-complex) ☐ A6000 Other Civil Complaint (non-tort/non-complex) | 1., 2., 8. 2., 8. 1., 2., 8. 1., 2., 8. |
| | Partnership Corporation Governance (21) | ☐ A8113 Partnership and Corporate Governance Case | 2., 8. |
| Civil Petitions | Other Petitions (Not Specified Above) (43) | ☐ A6121 Civil Harassment ☐ A6123 Workplace Harassment ☐ A6124 Elder/Dependent Adult Abuse Case ☐ A6190 Election Contest ☐ A6110 Petition for Change of Name ☐ A6170 Petition for Relief from Late Claim Law ☐ A6100 Other Civil Petition | 2., 3., 9. 2., 3., 9. 2., 3., 9. 2. 2., 7. 2., 3., 4., 8. 2., 9. |

| юкт пітьє: Paul and Zuzar | ına Grande v. Fair C | collections & C | Outsourcing, et al. | CASE NUMBER | |
|--|---|--------------------|--|--|------|
| Item III. Statement of Loc circumstance indicated in | ation: Enter the addr I Item II., Step 3 or | ess of the acc | ident, party's resid ne proper reason | dence or place of business, performance, or for filing in the court location you selected | othe |
| REASON: Check the approunder Column C for the typ this case. | priate boxes for the nume of action that you have | o selected for | ADDRESS: 1232 East 56th Street | et | |
| crry. Long Beach | STATE: CA | ZIP CODE: 90805 | | | |
| and correct and that the | above-entitled matter District of the Superior | is properly file | ed for assignment I | to the Long Beach courthouse in Angeles [Code Civ. Proc., § 392 et seq., and L | me |

PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:

1. Original Complaint or Petition.

Dated: 3/30/12

- 2. If filing a Complaint, a completed Summons form for issuance by the Clerk.
- Civil Case Cover Sheet, Judicial Council form CM-010.
- 4. Civil Case Cover Sheet Addendum and Statement of Location form, LACIV 109, LASC Approved 03-04 (Rev. 03/11).
- Payment in full of the filing fee, unless fees have been waived.
- A signed order appointing the Guardian ad Litem, Judicial Council form CIV-010, if the plaintiff or petitioner is a minor under 18 years of age will be required by Court in order to issue a summons.
- Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the summons and complaint, or other initiating pleading in the case.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION PACKAGE

[CRC 3.221 Information about Afternative Dispute Resolution]

For additional ADR information and forms visit the Court ADR web application at www.lasuperiorcourt.org (click on ADR).

The plaintiff shall serve a copy of this Information Package on each defendant along with the complaint (Civil only).

What is ADR:

Alternative Dispute Resolution (ADR) is the term used to describe all the other options available for settling a dispute which once had to be settled in court. ADR processes, such as arbitration, mediation, neutral evaluation (NE), and settlement conferences, are less formal than a court process and provide opportunities for parties to reach an agreement using a problem-solving approach.

There are many different kinds of ADR. All of them utilize a "neutral", an impartial person, to decide the case of help the parties reach an

In mediation, a neutral person called a "mediator" helps the parties try to reach a mutually acceptable resolution of the dispute. The mediator does not decide the dispute but helps the parties communicate so they can try to settle the dispute themselves. Mediation

Cases for Which Mediation May Be Appropriate

Mediation may be particularly useful when parties have a dispute between or among family members, neighbors, or business partners. Mediation is also effective when emotions are getting in the way of resolution. An effective mediator can hear the parties out and help them communicate with each other in an effective and nondestructive manner.

Cases for Which Mediation May Not Be Appropriate

Mediation may not be effective if one of the parties is unwilling to cooperate or compromise. Mediation also may not be effective if one of the parties has a significant advantage in power over the other. Therefore, it may not be a good choice if the parties have

Arbitration:

In arbitration, a neutral person called an "arbitrator" hears arguments and evidence from each side and then decides the entroine of the dispute. Arbitration is less formal than a trial, and the rules of evidence are often relaxed. Arbitration may be either binding on nonbinding. Hinding arbitration means that the parties wave their right to a trial and agree to accept the arbitrator's decision as final. Nonbinding arbitration means that the parties are free to request a trial if they do not accept the arbitrator's decision. Cases for Which Arbitration May Be Appropriate

Arbitration is best for cases where the parties want another person to decide the outcome of their dispute for them but would like to avoid the formality, time, and expense of a mail. It may also be appropriate for complex matters where the pames want a Cases for Which Arbibration May Not Be Appropriate

If parties want to retain control over how their dispute is resolved, arbitration, particularly binding arbitration, is not appropriate. In binding arbitration, the parties generally cannot appeal the arbitration's award, even if it is not supported by the evidence on the taw. Even in nontrinding arbitration, it a party requests a trial and does not receive a more favorable result at trial than in

Neutral Evaluation:

In neutral evaluation, each party gets a chance to present the case to a neutral person called an "evaluator." The evaluator then gives an opinion on the strengths and weaknesses of each party's evidence and arguments and about how the dispute could be resolved. The evaluator is often an expert in the subject matter of the dispute. Although the evaluator's opinion is not binding, the parties typically use it Cases for Which Mentral Evaluation May Be Appropriate

Neutral evaluation may be most appropriate in cases in which there are technical issues that require special experise to resolve or the only significant issue in the case is the amount of darnages.

Cases for Which Neutral Evaluation May Not Be Appropriate

Neutral evaluation may not be appropriate when there are significant personal or emotional barriers to resolving the dispute. Settlement Conferences

Settlement conferences may be either mandatory or voluntary in both types of settlement conferences, the patties and their attorneys meet with a judge or a pentral person called a Selfement of meaning the person selfement of mental person the judge or selfement. officer does not make a decision in the case but assists the parties in evaluating the strangthe and weaknesses of the case and in negotating a settlement Settlement conferences are appropriate in any case where settlement is an option. Marydatory settlement LASC Approved :

| | Your case is assigned for all pr | whozez to me | ic_al officer indicat | ed below. | V () |
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| | ASSIGNED JUDGE | | DEPT. | ROOM | ~ |
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| Given to th | e Plaintiff | 7Cross-Con | plainant/Attor | mey of Record o | MAPR 23 | 2012 | JOHN A. | CLARKE, Exc | ociative Offices | /Clerk Deputy Cler |
| | : . | | L | structions l | Eor Handlin | g Limit | ed Civil C | ases | | |
| The follow | ing critics | l provision | | in the SOU | | | l for your info | , | •• | * |
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| CHALLET Code of Ci | NGE TO | ASSIGNE | D JUDGE: 1 470.6 challen | o the extent set | forth therein, Go | Metallicut (| Code section | 68616(i) and L | ocal Rule 7.5 o | control the tim |
| TIMEST | ANDARE | S: The | ime standard luro to meet t | s may be extend ime standards | ied by the court | anty apor cimpositio | o gaiwodz 2 s noi)on z e lo n | fgood cause. (s. (Local Rule | Cal Rules of 7.(3): | Court, rule 3. |
| except for | collection under the | as cases p following | ursuant to Cal | lifornia Rules o : | of Court, rule 3. | 740, cases | assigned to | he Individual | Dallendar Cour | t will be subj |
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| taČi | • | เกา เรื่อง | | | NOT C | C ME | | Times i amin | | |

Case 2:12-cv-04659-PA-SH . Document 1 Filed 05/29/12 Page 20 of 26 Page ID #:33 SUPERIOR JURY OF CALIFORNIA OBRORMED COPY **COUNTY OF LOS ANGELES** OF ORIGINAL FILED Los Angeles Superior Court Long Beach, CA w. Ocean Bl. 415 APR 23 2012 PLAINTIFF DEFENDANT: John A. Listker exesurive Officer/Clerk CASE NUMBER NOTICE OF CASE MANAGEMENT REVIEW 12143529 (LIMITED CIVIL) TO PLAINTIFF(S) AND THEIR ATTORNEY(S) OF RECORD: You are ordered to serve this Notice of Case Management Review (Limited Civil) on all parties/attorneys of record forthwith. TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD You are ordered to appear at the Case Management Review (Limited Civil) hearing as follows: Date 9-10-12 Room #: Master Calendar Court You do not have to appear, if fifteen days prior to the hearing: 1) Plaintiffs have filed proofs of service of all defendants or obtained default-judgment(s) as to all non-responding defendants and filed a Case Management Statement (Judicial Council form CM-110); and 2) Defendants have filed responsive pleadings and a Case Management Statement (Judicial Council form CM-110). You also do not have to appear, if notices of settlement and/or requests for dismissal as to all parties have been filed. Failure to comply with any order herein may result in the court setting a hearing on an Order to Show Cause re: why sanctions, including, but not limited to, dismissal without prejudice, and/or striking answer, should not be imposed pursuant to LASC Local Rule 7:13, Gode of Civil Procedure sections 177.5, 575.2, 583,150, 583,360 and 583,410, Government Code section 68608, subdivision (b), and California Rules of Court, rule 2.2 et seq. CERTIFICATE OF MAILING I, the below-named Executive Officer/Clerk of the above-entitled court, do hereby certify under penalty of perjury under the laws of the State of California that I am not a party to the above-entitled matter, and that on this date I served this Notice of Case Management Review (Limited Civil) in the within action upon all parties by depositing a copy in the United States mail at the courthouse located in LONG BEACH

California, in a senarate sealed envelope to each addressed as shown below with the courthouse located in California, in a separate sealed envelope to each, addressed as shown below with the postage thereon. fully prepaid. JOHN A. CLARKE, Executive Officer/Clerk Dated NOTICE OF CASE MANAGEMENT REVIEW Cal. Rules of Court, rules 3, 110, 3,720-3,730 ACIV 133 (Rev. 10/09) LASC Approved 10-03

(LIMITED CIVIL)

LASC Local Rules, Chapter Seven

Case 2:12-cv-04659-PA-SH Document 1 Filed 05/29/12 Page 21 of 26 Page ID #:34 NOTICE OF CASE ASSIGN. INT

| CASE NUMBER | | | | |
|--|---|---|---|--|
| PLAINTIFF: You are hereby an Order to Show Cause re: California Rule of Court 201 vacated. For Long Beach cast Pedro cases you may call (3 | Sanctions/Dismissal 7. If you file the pro ses you my call the cl | for failure to serve do of of service timely erk's office at 1552 | efendani(s) within 6 as to all named defe | 0 days as required by adams, the OSC will be |
| You are hereby notified tha Reduction Rules as set forth Based upon your assigned of | t this case has been as in Chapter 7 of the I | ssigned to an Individ Los Angeles Superio | red Colondar Court | |
| (X) Department | ase number, your cas | ec is serificed to: | | |
| This case is assigned for all following | purposes to the Judg | e reflected above. A | ll parties are expecte | ed to comply with the |
| DELAY REDUCTION RI The Court's Delay Reduction enforced and counsel will be | n Rules (LASC Loca | al Rule 7 and Califor diar with them. | nia Rules of Court) | will be strictly |
| DUTY OF EACH PLAIN It shall be the duty of each p cross-complaint) | TIFE (AND CROSS | LCOMPT ATMY | py of this notice wit | h the complaint (and |
| CHALLENGE TO AN AS A Challenge under Code of by a party within 10 days af action, within 10 days after | Civil Procedure 170. | 6 shall be made to the ose assignment, or if | ne assigned judge or the party has not ye | to the presiding judge at appeared in the |
| | | | | |
| | CERTIF | ICATE OF SERV | CE | |
| I, the below named Executive to the cause herein, and that | ve Officer/Clerk of the on this date I served | ne above-entitled cou the Notice of Assign | ut, do hereby certify iment upon the filin | that I am not a party g party. |
| | giving the party not | | , v | |

NOTICE OF CASE MANAGEMENT

John A. Clarke, Executive Office/Clerk by PROZL Deputy Clerk

Deputy Clerk

APR 2 3 2012

Date:

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

FAIR COLLECTIONS & OUTSOURCING, INC.; AND DOES 1-20, INCLUSIVE,

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

PAUL GRANDE; AND, ZUZANNA GRANDE,

| 5UM-100 |
|---|
| FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE) |
| |
| |

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gow/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gow/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. JAVISO! Lo han demandado. Si no responde dentre de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lee la información a continueción.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una certa o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que ester en formato legal correcto si desea que procesen su caso en la corte. Es posible que haye un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legates gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imporier un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediente un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is: (El nombre y dirección de la corte es): Superior Court of California

County of Los Angeles - Long Beach Courthouse 415 West Ocean Blvd., Long Beach, CA 90802

| CASE NUI Momero d | | | | |
|----------------------|----|----------|---|--|
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The name, address, and telephone number of plaintiffs attorney, or plaintiff without an attorney, is:
(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es): Matthew M. Loker, Esq. (SBN 279939), 2700 N. Main St., Ste. 1000, Santa Ana, CA 92705, 800-400-6808

| DATE: (Fecha) | | APR 2 3 2011 | Clerk, by (Secretario) | Deputy D. PIROZ |
|---|------------------------|--|---|---|
| (For proof of s (Para prueba (SEAL) | de entrega de esta cit | latión use el formulario Pi DNICE TO THE PERSON Bas an individual de | If Summons (form POS-010).) roof of Service of Summons, (PO SERVED: You are served efendant. If under the fictitious name of (s) | |
| | 3. | | | ns o arsancur, Inc |
| | | under: CCP 416 CCP 416 | | CCP 416.60 (minor) CCP 416.70 (conservatee) |
| | | other (sp. | ecliy): UNDEL CCP415.6 | (December 2) |

EXHIBIT "B"

KODA'S SERVICES

Professional Attorney Services

22421 Barton Road #409, Grand Terrace, CA 92313 Phone (951) 241-6260 Fax (909) 498-0477 Paul@KodaService.com

May 2, 2012

SERVICE OF SUMMONS UNDER CCP 415.40 RETURN RECEIPT #7009 2250 0001 5933 9829

Michael E Sobota, Registered Agent
FAIR COLLECTIONS & OUTSOURCING, INC.
10016 Carmelita Drive
Potomac, MD 20854

Re:

PAUL GRANDE, ET AL V. FAIR COLLECTIONS & OUTSOURCING

Case No.: 12C01529

Dear Mr. Sobota:

The entity you represent is being served a summons and complaint via certified mail pursuant to California Code of Civil Procedure § 415.40, which permits such service for out of state defendants. This code section reads in pertinent part:

415.40. A summons may be served on a person outside this state in any manner provided by this article or by sending a copy of the summons and of the complaint to the person to be served by first-class mail, postage prepald, requiring a return receipt. Service of a summons by this form of mail is deemed complete on the 10th day after such mailing.

Should you have any questions at all, please do not hesitate to contact the undersigned at (951) 241-6260.

Very best regards

Paul Mason

KODA'S SERVICES

PM/mm

FEDERAL COURT PROOF OF SERVICE 1 Henderson v. Fair Collections, etc. - File No. 6234.9054 2 STATE OF CALIFORNIA, COUNTY OF LOS ANGELES At the time of service, I was over 18 years of age and not a party to the action. My business address is 221 North Figueroa Street, Suite 1200, Los Angeles, CA 90012. I am employed in the office of a member of the bar of this Court at whose direction the service was made. 6 On May 29, 2012, I served the following document(s): **NOTICE OF** REMOVAL I served the documents on the following persons at the following addresses 8 (including fax numbers and e-mail addresses, if applicable): 9 Robert L. Hyde, Esq. Abbas Kazerounian, Esq. Joshua B. Swigart, Esq. S. Mohammad Kazerouni, Esq. 10 Hyde & Swigart, Ésq. 411 Camino Del Rio South Assal Assassi, Esq. Matthew M. Loker, Esq. 11 2700 North Main Street Suite 301 San Diego, California 92108 Tel: (619) 233-7770 Suite 1000 12 Santa Ana, CA 92705 Tel: (800) 400-6808 Fax: (619) 297-1022 13 Fax: (800) 520-5523 Emails: Emails: ak@kazlg.com bob@westcoastlitigation.com 14 mike@kazlg.com iosh@westcoastlitigation.com 15 assal@kazlg.com ml@kazlg.com 16 The documents were served by the following means: **17** (BY U.S. MAIL) I enclosed the documents in a sealed envelope or package × addressed to the persons at the addresses listed above and I deposited the 18 sealed envelope or package with the U.S. Postal Service, with the postage fully prepaid. 19 I declare under penalty of perjury under the laws of the State of California 20 that the foregoing is true and correct. 21 Executed on May 29, 2012, at Los Angeles, California. 22 23 ROSA E/ROJAS 24 25

LEWIS BRISBOIS BISGAARD & SMITH LIP 26

27

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4839-8078-3119.1

Bill of Lading

User Name: Rosa Rojas **Company:** LBBS

LBBS

213-250-1800

Control Number: 208837

eTrac Number: 99660541



| 052-00208837-001 | | | | | |
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| Submitter Information | Shipping Information | | | | |
| Account: 1 Name: LBBS-LA Requested By: ROSA ROJAS Client Matter: F023 Case No.: Entered: 29-MAY-2012 11:16 Last Updated: 29-MAY-2012 14:16 (EST) | Service Type: RUSH Return Service: REGULAR Pieces: 1 Weight: 1.0 Lbs. Charges: 0.00 Quote: 0.00 | | | | |
| Pick Up From | Deliver To | | | | |
| LEWIS BRISBOIS BISGAARD & SMITH ROSA ROJAS 221 N FIGUEROA 11TH FLOOR LOS ANGELES, CA 90012 USA | U S DISTRICT COURT WESTERN DIVISION CLERK 312 N. SPRING STREET FILING WINDOW LOS ANGELES, CA | | | | |
| Pickup Details | Delivery Details | | | | |
| Requested Date: 29-MAY-2012 Ready Time: 11:20 | Requested Date: 29-MAY-2012 Deliver By: 14:20 | | | | |
| Pickup Instructions: I WILL DELIVER DOCUMENT TO YOU Case Name: GRANDE V. FAIR COLLECTIONS Documents: REMOVAL DOCUMENTS Actual Date: Arrival Time: | Delivery Instructions: PLEASE FILE AND CONFORM, ADVANCE FILING FEE Actual Date: Arrival Time: Departure Time: | | | | |
| Departure Time: | | | | | |
| Date: | Received by: | | | | |
| Time: | Print Name: | | | | |
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